

Messaging Conversation Example

**Using Genovia as a made-up country name*

Digital Filterer: Hello. We are Genovian Christians. How can we help you? What is your question?

Contact: I want to know more about the post.

Digital Filterer: You want to know more about the post about peace?

Contact: Yes. I want to have peace.

Digital Filterer: That is a great question. I love this question. *[give affirmation and encouragement]* I would love to help answer that, but I have a question for you.

I have been responding in chat for a while and I am noticing that a lot of Genovians *[show they are not alone]* have questions about peace. This question is so common among Genovians. What led you to have this question? I would love to hear your story. *[Look for where they are lost and what would be good news to them.]*

Contact: I have struggles with anger and want to have peace in my life.

Digital Filterer: When I came to faith, I had similar questions. My friends and I looked at verses from the Bible together and began reading them together. There is power in following Jesus. He has given me and my friends hope and changed our lives. *[Use plurals and group language.]* What would you be willing to do to have peace?

Contact: I don't know but I cannot forgive.

Digital Filterer: Would you like me to help you with your question about peace now?

Contact: Yes.

Digital Filterer: Great! The question is so important and the answer is so powerful. I need you to hear from God not me. I will point you to answers in the Bible.

This conversation reminds me of a story the Messiah told...*[pray about what verses to share]*. What do you think God wants us to learn from the story?

[have a mini-DBS]

Digital Filterer: I have found that the Genovians who grow most in their understanding of God are those who are willing to talk about it with others. Is there anyone who you think would like to hear this story and you could discuss it together?

Contact: I think of my friend and maybe I can talk about this story with her.

Digital Filterer: Great! I know someone who would be willing to meet with you and your friends and show you how to read the Bible together. Do you and your friends want to talk with someone?

Contact: Yes I want to talk with someone. I will ask my friend.

Digital Filterer: Can I get your phone number and ask my friend to call you?

Contact: 12 345 7345

Digital Filterer: Ok I will ask my friend to call you.